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To Whom It May Concern:

The presence of water, or any other conductive material, on or in components and conductors of the controller compromise the dielectric integrity of the controller and seriously jeopardize its successful operation.

As a result of this damaged condition, no warranty applies to the subject controller, and power should not be applied. No attempt should be made to remedy the condition by cleaning or replacing selected components since the contaminating material cannot be removed to an extent of assuring successful performance.

It is recognized that the unintended contamination of the controller is unfortunate. However, products used in life safety applications must be maintained at their highest performance level. That performance level cannot be achieved through cleaning the residue or component replacement. Rebuilding the controller is not economically viable since the labor and material costs of replacing the entire internal assemblies, saving only the enclosure, would exceed the cost of a new product. The only viable corrective action is to replace the controller with a new, identical unit.

Best Regards,

A handwritten signature in black ink, appearing to read 'William King'.

William King  
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